



Lower Providence Township
100 Parklane Drive • Eagleville, PA 19403
Phone: (610) 539-8020 • Fax: (610) 539-6347
www.lowerprovidence.org



January 9, 2008

Dear Neighbor,

Lower Providence Township is pleased to announce that it is implementing a mass notification system to enhance the Township's emergency preparedness and communication efforts. The system will allow authorized Township officials to quickly send important public safety announcements to residents and businesses through telephone voice messages, phone text messages and e-mails. **There is no charge to you for this service. The Township will hold its first community-wide test call on January 18, 2008 and is encouraging all residents and businesses to provide contact information to which these messages can be sent.**

The emergency notification system will enable the Township to send personalized voice messages to all or specific sections of the Township through a single phone call. It will be used to provide information regarding such issues as severe weather conditions, water quality, missing children alerts or street closures. You will be able to identify calls from the emergency notification system by its caller-ID number, 999-999-9999. In addition, every message will begin with the same standard announcement: "Hello, this is an important message from Lower Providence Township."

Primary residential or business phone numbers that are public will automatically be included in the system. If you receive the test call and want future messages to be sent to this number, you do not need to do anything further. To remove your phone number from the system or to add additional contact information (up to three phone numbers and two e-mail addresses), do one of the following:

- Visit the Township's website, www.lowerprovidence.org and click the link that reads "Sign Up Now – Services by Connect-CTY"
- If you do not have computer access, we encourage you to use the public computers that are available at the Township Administration Building and the Community Library.
- Paper forms will be available at the Township Building or you may call the Township to request that a form be mailed to you.

If you have a call blocking service on your phone, please add 999-999-9999 to the approved number list to ensure that you receive the Township's calls. Please note that the Township and the notification system provider, Connect-CTY, take security and privacy concerns very seriously and will not sell or loan any data to a third party.

Lower Providence is now better prepared to handle unforeseen emergencies and provide quick, accurate communication. Again, the first community-wide test call will be made January 18, 2008. If you do not receive the call or have any questions about the emergency notification system, please contact the Township Emergency Management Coordinator Charles A. DeFrancesco at 610-539-5900.

Sincerely,

Craig M. Dininny, Chairman
Lower Providence Township Board of Supervisors