



LOWER PROVIDENCE TOWNSHIP

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Administration: 610 539-8020 • Fax: 610 539-6347

Police: 610-539-5900 • Fax: 610-630-2219



April 13, 2010

Dear Neighbor,

In 2008, Lower Providence Township implemented a mass notification system to enhance the Township's emergency preparedness and communication efforts. The system allows authorized Township officials to quickly send important public safety announcements to residents and businesses through telephone voice messages, phone text messages and e-mails. There is no charge to you for this service.

The emergency notification system enables the Township to send personalized voice messages to all or specific sections of the Township through a single phone call. It is used to provide information regarding such issues as severe weather, water quality, missing children alerts and street closures.

You are able to identify calls from the system by its caller-ID number, 999-999-9999. If you have a call blocking service on your phone, please add this number to your approved list. In addition, every message will begin with the same standard announcement: "Hello. This is an important message from Lower Providence Township."

Primary residential or business phone numbers that are public were automatically included in the system. To add contact information (up to three phone numbers and two email addresses) do one of the following:

- Click the link on the Township website that reads "Sign Up Now"
- If you do not have a computer, use the public computers available at the Township Building and the Community Library
- Fill out a paper form available at the Township Building

You can remove your number from the system by completing the opt-out form available on the website and returning it to the Township. Please note that the Township and the notification provider, Blackboard Connect, take security and privacy concerns very seriously and will not sell or loan any data to a third party.

With the notification system, Lower Providence Township is better prepared to handle unforeseen emergencies and provide quick, accurate communication. It is our hope that all residents and businesses will participate.

Sincerely,

Charles A. DeFrancesco

Emergency Management Coordinator